#### NetEase

## **1Q24 Investor Presentation**

Investor Relations May 23, 2024

### SAFE HARBOR STATEMENT

This announcement contains statements of a forward-looking nature. These statements are made under the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. You can identify these forward-looking statements by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates" and similar expressions. In addition, statements that are not historical facts, including statements about NetEase's strategies and business plans, its expectations regarding the growth of its business and its revenue and the guotations from management in this announcement are or contain forward-looking statements. NetEase may also make forward-looking statements in its periodic reports to the U.S. Securities and Exchange Commission (the "SEC"), in announcements made on the website of The Stock Exchange of Hong Kong Limited (the "Hong Kong Stock Exchange"), in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. The accuracy of these statements may be impacted by a number of business risks and uncertainties that could cause actual results to differ materially from those projected or anticipated, including risks related to: the risk that the online games market will not continue to grow or that NetEase will not be able to maintain its position in that market in China or globally; risks associated with NetEase's business and operating strategies and its ability to implement such strategies; NetEase's ability to develop and manage its operations and business; competition for, among other things, capital, technology and skilled personnel; potential changes in government regulation that could adversely affect the industry and geographical markets in which NetEase operates; the risk that NetEase may not be able to continuously develop new and creative online services or that NetEase will not be able to set, or follow in a timely manner, trends in the market; risks related to economic uncertainty and capital market disruption; risks related to the expansion of NetEase's businesses and operations internationally; risks associated with cybersecurity threats or incidents; and the risk that fluctuations in the value of the Renminbi with respect to other currencies could adversely affect NetEase's business and financial results. Further information regarding these and other risks is included in NetEase's filings with the SEC and announcements on the website of the Hong Kong Stock Exchange. NetEase does not undertake any obligation to update this forward-looking information, except as required under applicable law.



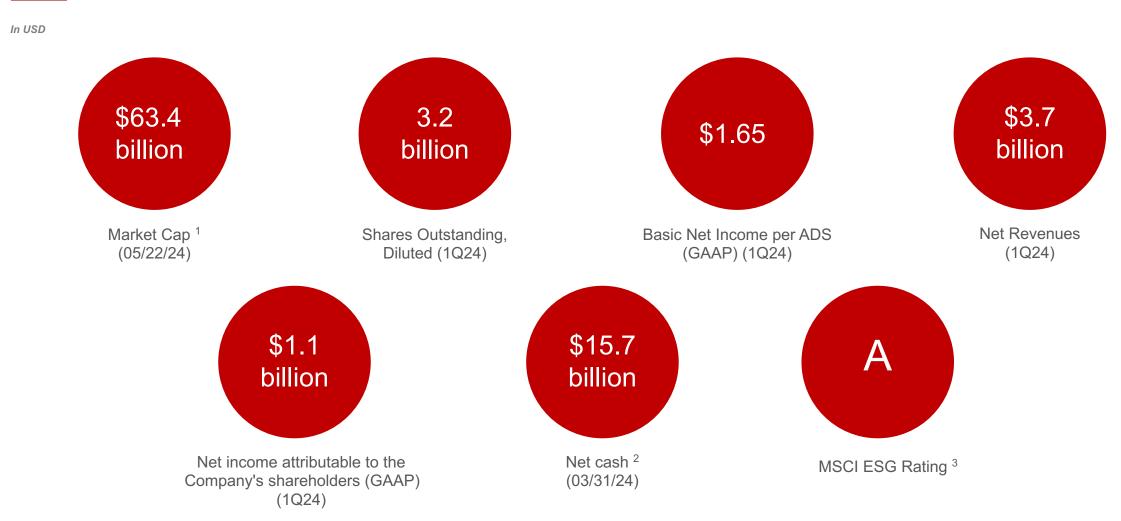
## NetEase, Inc.

NetEase, Inc. (NASDAQ: NTES and HKEX: 9999, "NetEase") is a leading internet and game services provider centered around premium content. With extensive offerings across its expanding gaming ecosystem, the Company develops and operates some of the most popular and longest running mobile and PC games available in China and globally.

Powered by one of the largest in-house game R&D teams focused on mobile, PC and console, NetEase creates superior gaming experiences, inspires players, and passionately delivers value for its thriving community worldwide. By infusing play with culture, and education with technology, NetEase transforms gaming into a meaningful vehicle to build a more entertaining and enlightened world.

Beyond games, NetEase service offerings include its majority-controlled subsidiaries Youdao (NYSE: DAO), an intelligent learning company with industryleading technology, and Cloud Music (HKEX: 9899), a well-known online music platform featuring a vibrant content community, as well as Yanxuan, NetEase's private label consumer lifestyle brand. For more information, please visit: http://ir.netease.com/.

### **MARKET SNAPSHOT**



Notes:

1 Market Cap is calculated using the closing price on NASDAQ; Our market cap is HK\$495.3 billion based on the closing price on the Hong Kong Stock Exchange

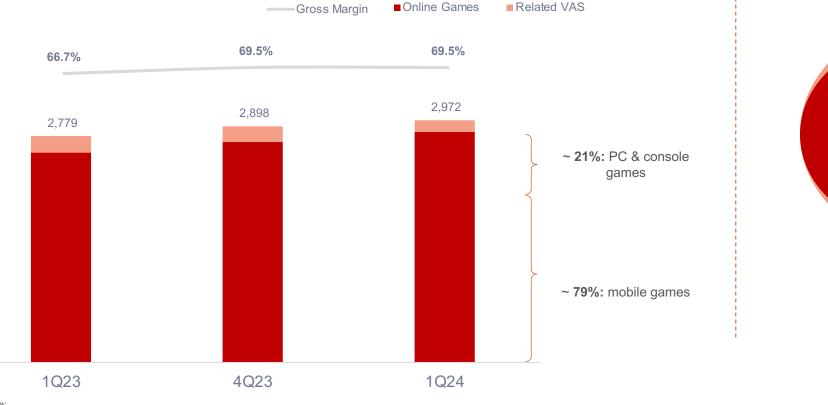
2 Net cash refers to total cash and cash equivalents, current and non-current time deposits and restricted cash, as well as short-term investments balance, minus short-term and long-term loans

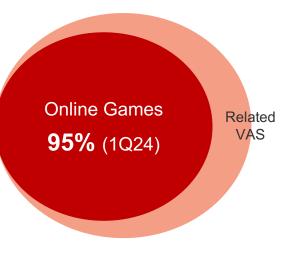
3 The result is based on the latest update in December 2023

### **GAMES AND RELATED VALUE-ADDED SERVICES**

USD million<sup>1</sup>

#### Games and Related Value-added Services Net Revenues and Gross Margin



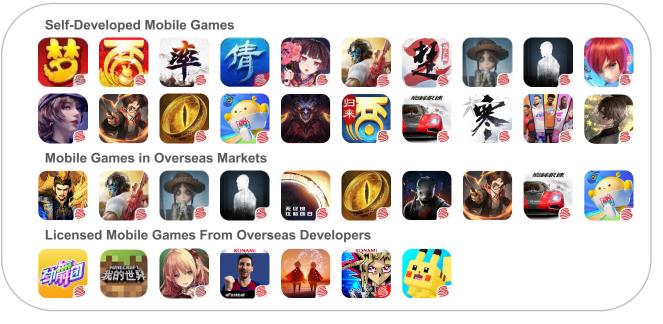


### **ONLINE GAMES**

#### **PC & CONSOLE GAMES**



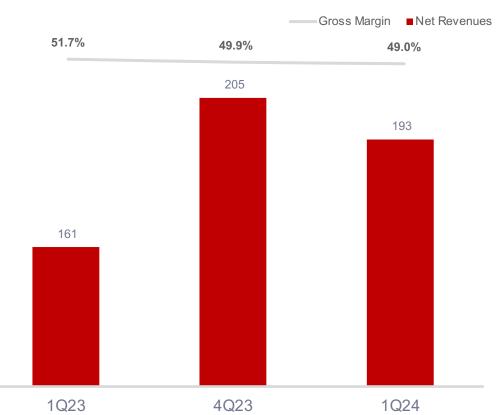
#### **MOBILE GAMES**



- Established game franchises continued overall high level of popularity with their loyal user bases, demonstrating ongoing sustainability. *Fantasy Westward Journey* mobile achieved another record-high quarterly revenue, nine years after its launch.
- Hit games, including *Eggy Party, Identity V* and *Infinite Borders*, continued to generate player community enthusiasm. *Identity V* achieved a strong performance in the first quarter with continued momentum during its sixth anniversary celebration event with record-high DAUs in May.
- Expanded recent hit title launches, like *Dunk City Dynasty*, in more regions, bolstering our appeal in broader areas. Meanwhile, *Racing Master* maintained superb performances in Hong Kong, Macau and Taiwan.
- New titles achieved exciting performances, *Shi Jie Zhi Wai* topped China's iOS download chart soon after its launch and ranked No. 3 on China's iOS grossing chart after releasing new content updates.
- Strengthened robust pipeline with highly anticipated games, such as Where Winds Meet, Naraka: Bladepoint mobile, Once Human, Marvel Rivals, etc. 1988 NETEASE

### YOUDAO

USD million<sup>1</sup>

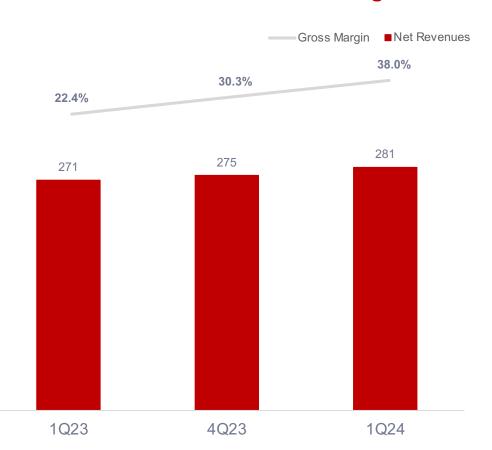


#### Youdao Net Revenues and Gross Margin

- Youdao strategically prioritized digital content services, online marketing services, and Al-driven subscription services, achieving healthy growth and first-ever consecutive quarter of positive net income.
- Digital content services experienced strong yearover-year net revenue growth
- Online marketing services continued on its robust growth track
- Investment and dedication to AI technology brought rapid sales growth derived from our AI-driven subscription services across a range of applications
- Remained confident in the medium-to long-term outlook for smart devices segment

### **CLOUD MUSIC**

USD million<sup>1</sup>



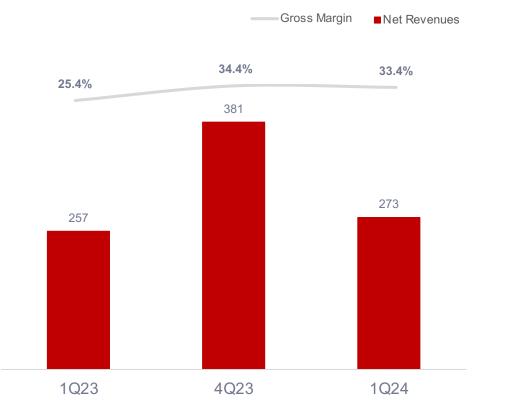
#### Cloud Music Net Revenues and Gross Margin

- Cloud Music remained steadfast in prioritizing the core music business
- Revenue growth from subscription-based memberships accelerated in the first quarter compared to the annual growth rate last year, supported by an expanding subscriber base with a two-year high quarterly net adds
- Enriched our music library through both licensed music and original music. Our self- and coproduced songs were featured at various highprofile TV performance shows and galas
- Continued to explore and advance our musicoriented monetization initiatives

### **INNOVATIVE BUSINESSES AND OTHERS**

USD million<sup>1</sup>

#### Innovative Businesses and Others Net Revenues and Gross Margin





#### NetEase Yanxuan

- Leading private-label consumer lifestyle brand in China
- Continued to strengthen its brand presence with highly popular products in focused categories
- Various product categories, such as pet products, household cleaning products and office furniture, achieved strong sales growth, securing leading positions in sales on several e-commerce platforms.



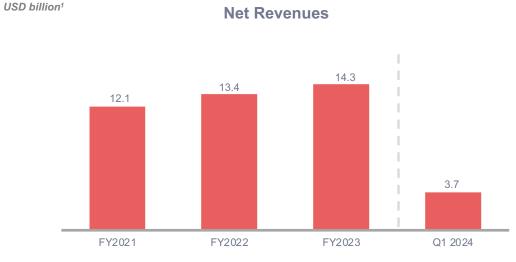
#### Wangyi Xinwen

 www.163.com portal and related mobile app, Wangyi Xinwen: deliver quality information such as news, sports events, technology, fashion trends and online entertainment to our users



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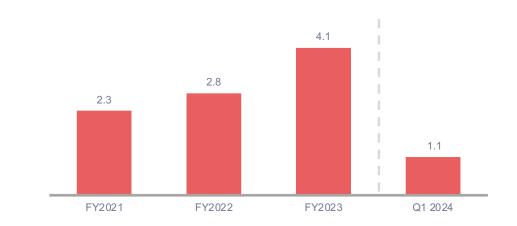
### **FINANCIAL HIGHLIGHTS**



**Operating Cash Flow** 



#### Net Income Attributable to Shareholders (GAAP)



#### Value Returned to Shareholders

US\$	FY2021	FY2022	FY2023	Q1 2024	
Dividend per ADS (declared)	\$1.17000	\$1.38700	\$2.56485	\$0.49500	
Total Dividends (declared) <sup>2</sup>	\$777 m	\$906 m	\$1,649 m	\$318 m	
Share Buyback	\$1,974 m	\$1,187 m	\$687 m	\$167 m	

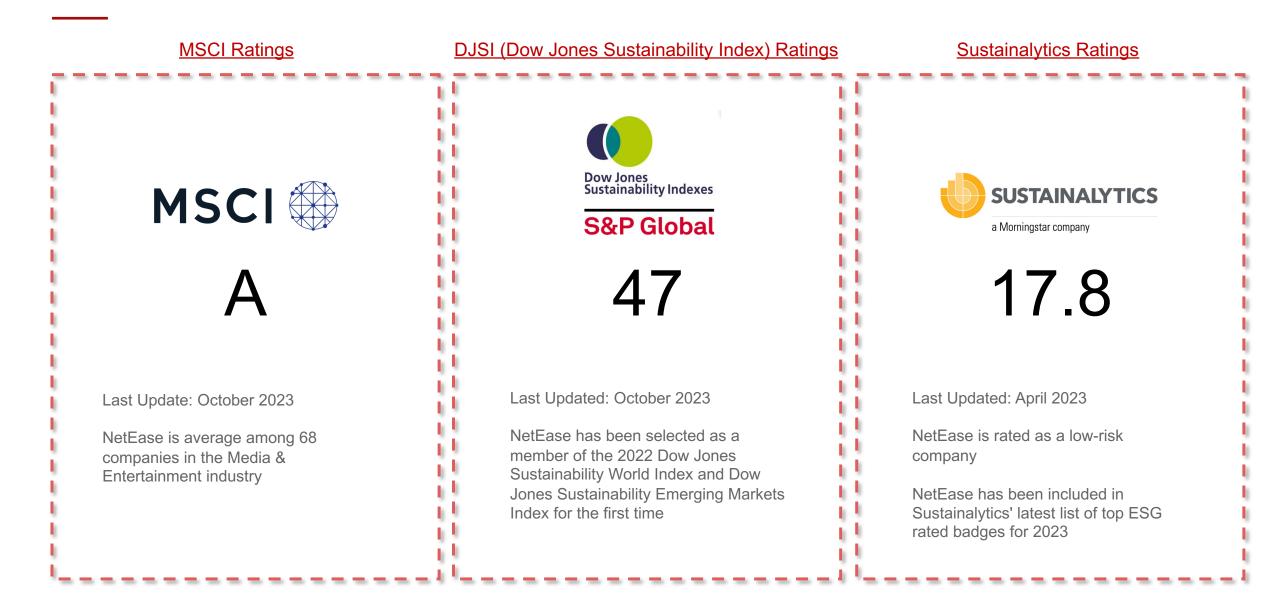
Notes:

US\$1.00 = RMB7.2203 on Mar 29, 2024. Same exchange rate is applied to all years for illustrative purposes 1

Total dividends (declared) equals to dividend per ADS (declared) multiplied by each quarter's corresponding weighted average number of ADS outstanding, basic 2



### **ESG PERFORMANCE**



### **BALANCE SHEET SUMMARY**

	2023	20	2024		
in millions	Dec 31, RMB	Mar 31, RMB	Mar 31, USD		
In minions		(Unaudited)	(Unaudited)		
ASSETS					
Current assets:					
Cash and cash equivalents	21,429	43,027	5,959		
Time deposits	100,856	89,474	12,392		
Other current assets	20,408	19,291	2,672		
Total current assets	142,693	151,792	21,023		
Property, equipment and software, net	8,075	8,057	1,116		
Other non-current assets	35,157	35,216	4,877		
Total assets	185,925	195,065	27,016		
LIABILITIES, REDEEMABLE NONCONTROLLING INTERESTS & SHAREHOLDERS' EQUITY					
Current liabilities:					
Contract liabilities	13,362	14,911	2,065		
Other current liabilities	40,480	45,138	6,252		
Total current liabilities	53,842	60,049	8,317		
Total liabilities	57,841	64,426	8,923		
Redeemable noncontrolling interests	116	118	16		
Total equity	127,968	130,521	18,077		
Total liabilities, redeemable noncontrolling interests and shareholders' equity	185,925	195,065	27,016		

### **INCOME STATEMENT SUMMARY**

	1Q23	4Q23	1Q24	1Q24	QoQ	ΥοΥ
in millions except per ADS data & percentage data	RMB	RMB	RMB	USD	Change	Change
			(Unaudited)	(Unaudited)		
Total net revenues:	25,046	27,140	26,852	3,719	-1.1%	7.2%
Games and related value-added services	20,066	20,921	21,460	2,972	2.6%	6.9%
Youdao	1,163	1,481	1,392	193	-6.0%	19.7%
Cloud Music	1,960	1,986	2,030	281	2.2%	3.6%
Innovative businesses and others	1,857	2,752	1,970	273	-28.4%	6.1%
Gross profit	14,897	16,825	17,016	2,357	1.1%	14.2%
Gross profit margin	59.5%	62.0%	63.4%	63.4%		
Operating profit	7,220	6,868	7,622	1,056	11.0%	5.6%
Operating profit margin	28.8%	25.3%	28.4%	28.4%		
Net income attributable to the Company's shareholders	6,755	6,582	7,634	1,057	16.0%	13.0%
Diluted net income per ADS	¥10.37	¥10.12	¥11.75	\$1.63	16.1%	13.3%

# **THANK YOU**

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