NetEase

21Q2 Investor Presentation

Investor Relations Department August 31, 2021

SAFE HARBOR STATEMENT

This presentation contains statements of a forward-looking nature. These statements are made under the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. You can identify these forward-looking statements by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates" and similar statements. In addition, statements that are not historical facts, including statements about NetEase's strategies and business plans, its expectations regarding the growth of its business and its revenue and the guotations from management in this announcement are or contain forward-looking statements. NetEase may also make forward-looking statements in its periodic reports to the U.S. Securities and Exchange Commission (the "SEC"), in announcements made on the website of The Stock Exchange of Hong Kong Limited (the "Hong Kong Stock") Exchange"), in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. The accuracy of these statements may be impacted by a number of business risks and uncertainties that could cause actual results to differ materially from those projected or anticipated, including risks related to: the risk that the online game market will not continue to grow or that NetEase will not be able to maintain its position in that market in China or globally; potential changes in government regulations, or changes in the interpretation and implementation of government regulations, that could adversely affect the industries and geographical markets in which NetEase and its subsidiaries operate, including, among others, recently announced government initiatives in China to enhance supervision of overseas-listed, China-based companies and increase scrutiny of data security and cross-border data flow, as well as recent guidelines restricting certain activities in China's education market; the risk that COVID-19 or other health risks in China or globally could adversely affect the Company's operations or financial results; risks associated with NetEase's business and operating strategies and its ability to implement such strategies; NetEase's ability to develop and manage its operations and business; competition for, among other things, capital, technology and skilled personnel; the risk that NetEase may not be able to continuously develop new and creative online services or that NetEase will not be able to set, or follow in a timely manner, trends in the market; competition in NetEase's existing and potential markets; and the risk that fluctuations in the value of the Renminbi with respect to other currencies could adversely affect NetEase's business and financial results. Further information regarding these and other risks is included in NetEase's filings with the SEC and announcements on the website of the Hong Kong Stock Exchange. NetEase does not undertake any obligation to update this forward-looking information, except as required under the applicable law.



NetEase, Inc.

Founded in 1997, NetEase, Inc. is a leading China-based internet technology company that develops and operates some of China's most popular online PC and mobile games, and offers other innovative services, including online education, music streaming and a private label e-commerce platform.

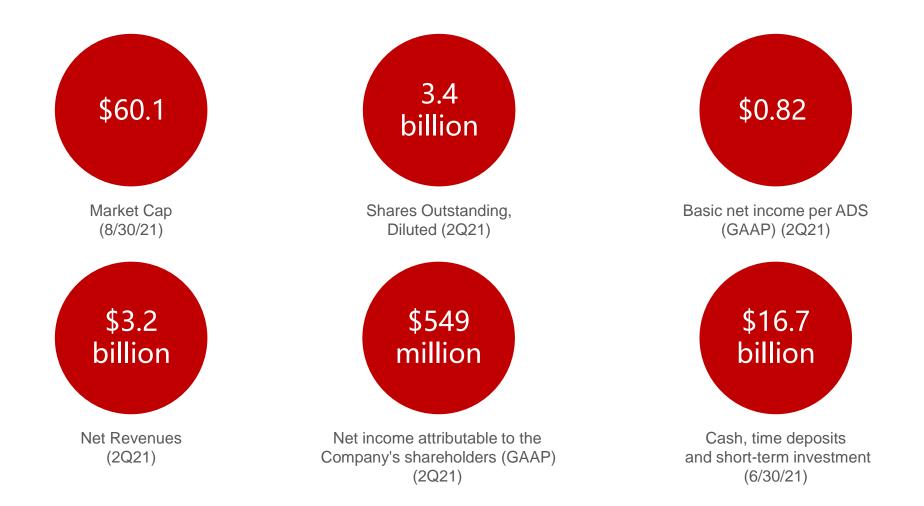
NetEase, Inc. has been listed on NASDAQ since 2000 under the symbol (NASDAQ: NTES) and completed its dual listing on the Hong Kong Stock Exchange in June 2020 under the ticker (HK: 9999).

Its majority-owned education business, Youdao, has been listed on NYSE since October 2019 (NYSE: DAO).

As of June 30, 2021, NetEase had over 30,000 employees.

MARKET SNAPSHOT

In USD



Note:

1 Market Cap is calculated using the closing price on NASDAQ; Our market cap is HK\$ 469.3 billion (\$ 60.3 billion) based on the closing price on the Hong Kong Stock Exchange. 2 Basic net income per ordinary share equals to US\$0.16, or HK\$1.24 (FX: 1 US\$= 7.77 HKD).

2Q21 and RECENT BUSINESS HIGHLIGHTS



Online Games

Leading developer and operator of self-developed PC and mobile games for internet users in China and internationally;

Operator of licensed games from leading game developers internationally



- Introduced *Naraka: Bladepoint*, our next-generation battle royale game in China and globally, which quickly became the best weekly seller on Steam following its global launch in August
- Added a number of new titles in 2Q and recently, including *Infinite* Lagrange, Pokémon Quest, MARVEL Super War and Ace Racer
- Flagship PC titles maintained remarkable longevity through periodic introductions of high-quality expansion packs
- Announced strong game development pipeline including: *Harry Potter: Magic Awakened* (*September 9 in China), and *The Lord of the Rings: Rise to War* (*September 23 globally)
- Other upcoming titles include Diablo® Immortal[™], Ghost World Chronicle, Nightmare Breaker

Online Education

2

Leading intelligent learning services operated by Youdao, our majority-controlled subsidiary dedicated to providing learning content, applications and solutions to users of all ages



- Continued to explore new strategic opportunities in non-academic businesses such as STEAM courses, adult learning, and learning devices
- Introduced the Youdao Dictionary Pen K3 version to help children raise their interests and learning capabilities

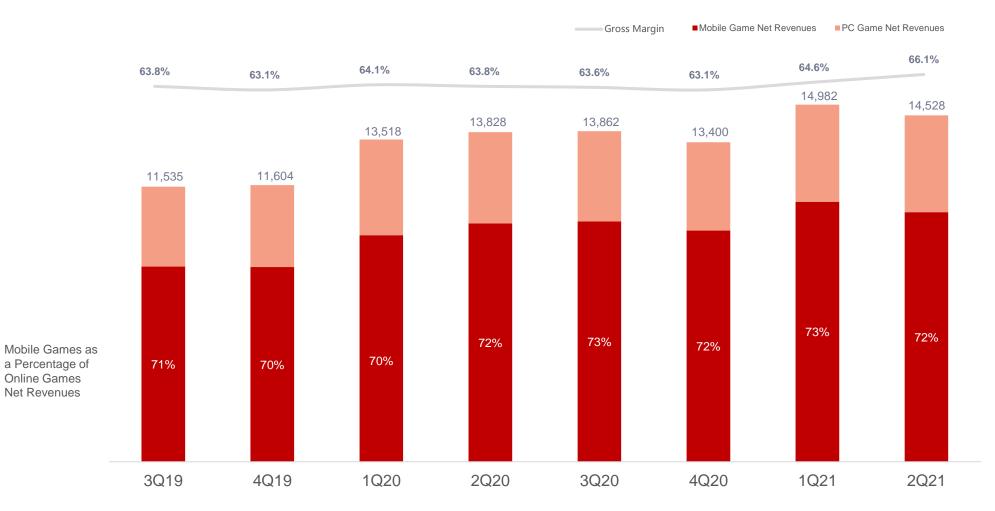
3 Innovative Businesses and Others



- **NetEase Cloud Music** achieved positive gross margin for the first time ever, and continued to maintain its user growth momentum
- DAU/MAU ratio remained above 30%, and our membership paying ratio almost doubled year-over-year
- **Yanxuan** further strengthened its brand image by introducing highly popular products and strictly controlling product quality

ONLINE GAME SERVICES

Online Game Services Net Revenues and Gross Margin



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ONLINE GAME SERVICES

PC GAMES



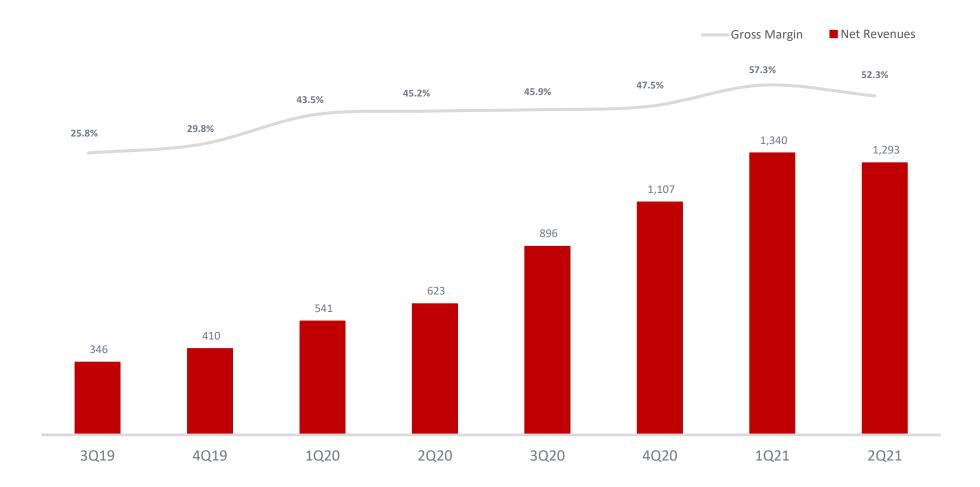
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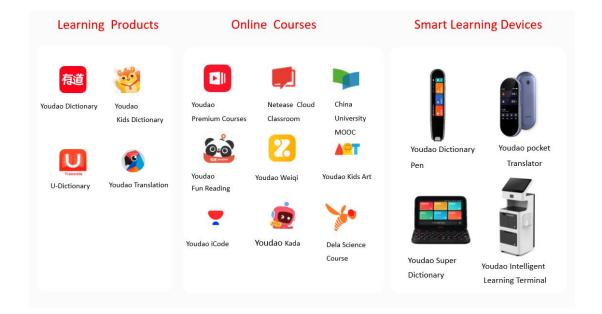
* PC games such as Naraka: Bladepoint, and mobile games such as Infinite Lagrange, Pokémon Quest, MARVEL Super War and Ace Racer were launched in 2Q21 and recently ** Nightmare Breaker, Harry Potter: Magic Awakened and The Lord of the Rings: Rise to War will be launched in 3Q21

ONLINE EDUCATION

Youdao Net Revenues and Gross Margin



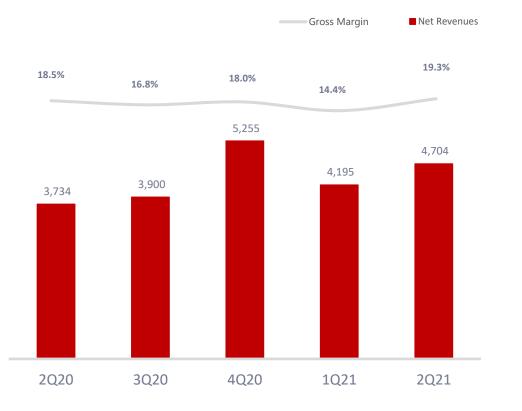
ONLINE EDUCATION HIGHLIGHTS



Continued to explore new strategic opportunities in nonacademic businesses such as STEAM courses, adult learning, and learning devices

- Advanced the STEAM courses with strong forward momentum, and launched more products such as advanced level courses of Youdao Go (有道围棋)
- Launched an upgraded version of the Practical English course to provide adult users with more immersive and effective learning experiences
- Net revenues of leaning devices reached RMB206 million, increasing 139% year-over-year, and released the Dictionary Pen K3 designed to be more friendly to elementary school and pre-K kids, more affordable, and supportive of learning arithmetic in addition to English and Chinese.

Innovative Businesses and Others Net Revenues and Gross Margin





NetEase Cloud









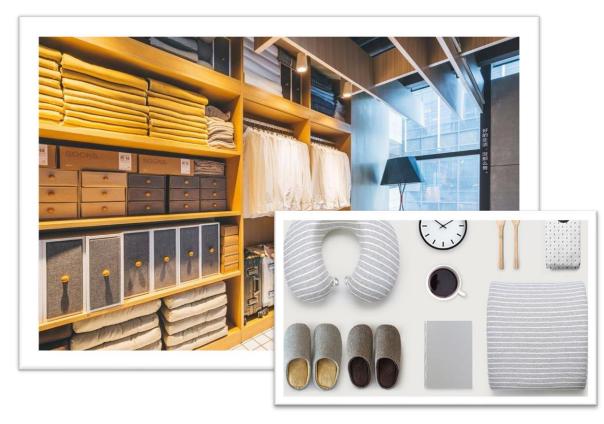
NetEase E-mail







- Achieved positive gross margin for the first time ever, marking a new milestone with our music operations
- Almost doubled the membership paying ratio owing to our advanced social networking functions and promotions like 88VIP
- Maintained strong user growth momentum over the past quarters, despite an industry-wide slowdown
- Continued constant innovation and product improvement, and our newly-launched function *"playlist sharing (共享歌 单)* " has been well received by the users





- Our private label consumer brand, targeting young professionals in China with a strong emphasis on quality of life
- Introduced highly popular products, with proprietary awardwining product designs and strictly controlled product quality
- Partnered with major channels including Taobao, Tmall and JD, and topped JD's household daily sales list during the June 18 promotion period

Internet Media



- www.163.com is one of China's most visited internet portals, with strong user diversity, reach and stickiness
- Mobile News App is one of the most popular news apps in China

Live Streaming



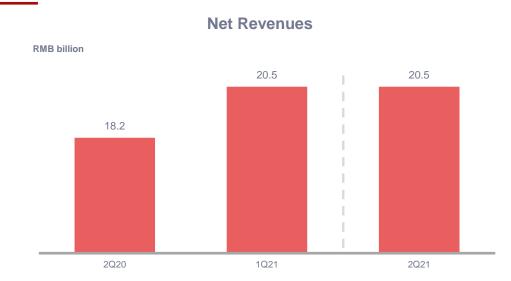
 CC live streaming platform offers various live streaming content with a primary focus on games

E-mail Services

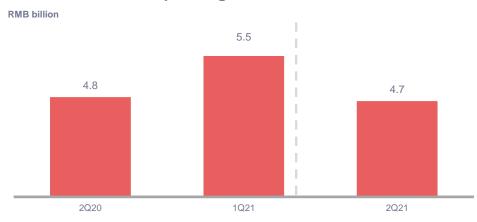


- China's leading e-mail service provider since 1997
- Around 550 million annual active users as of June 30, 2021

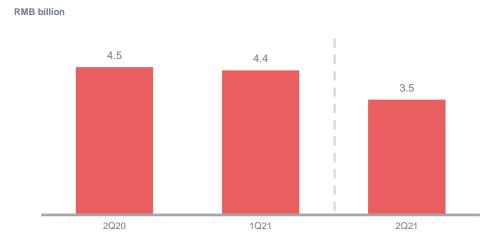
FINANCIAL HIGHLIGHTS



Operating Cash Flow



Net Income attributable to shareholders (GAAP)



Value Returned to Shareholders

US\$	2020FY	2Q20	3Q20	4Q20	1Q21	2Q21
Dividend per ADS	\$0.784	\$0.297	\$0.195	\$0.060	\$0.300	\$0.240
Dividend paid (during the period)	\$624 m	\$158 m	\$203 m	\$132 m	\$40 m	\$198 m
Share Buyback (during the period)	\$1,625 m	\$414 m	\$355 m	\$514 m	\$330 m	\$359 m

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BALANCE SHEET SUMMARY

	2020	20	21	
in millions	Dec 31, RMB	June 30, RMB	June 30, USD	
In minons		(Unaudited)	(Unaudited)	
ASSETS				
Current assets:				
Cash and cash equivalents	9,117	9,936	1,539	
Time deposits	71,079	75,702	11,725	
Other current assets	27,635	30,321	4,696	
Total current assets	107,831	115,959	17,960	
Property, equipment and software, net	4,555	4,694	727	
Other non-current assets	29,489	34,204	5,297	
Total assets	141,875	154,857	23,984	
LIABILITIES, REDEEMABLE NONCONTROLING INTERESTS & SHAREHOLDERS' EQUITY				
Current liabilities:				
Deferred revenue	10,945	11,365	1,760	
Other current liabilities	35,798	42,977	6,656	
Total current liabilities	46,743	54,342	8,416	
Total liabilities	48,081	56,342	8,726	
Redeemable noncontrolling interests	10,796	11,092	1,718	
Total shareholders' equity	82,998	87,423	13,540	
Total liabilities, redeemable noncontrolling interests and shareholders' equity	141,875	154,857	23,984	

INCOME STATEMENT SUMMARY

	2Q20	1Q21	2Q21	2Q21	QoQ	ΥοΥ
in millions except per ADS data & percentage data	RMB	RMB	RMB	USD	Change	Change
percentage data		(Unaudited)	(Unaudited)	(Unaudited)	(Unaudited)	(Unaudited)
Total net revenue:	18,185	20,517	20,525	3,179	0.04%	12.9%
Online game services	13,828	14,982	14,528	2,250	-3.0%	5.1%
Youdao	623	1,340	1,293	200	-3.5%	107.5%
Innovative businesses and others	3,734	4,195	4,704	728	12.1%	26.0%
Gross profit	9,792	11,053	11,190	1,733	1.2%	14.3%
Gross profit margin	53.8%	53.9%	54.5%	54.5%		
Operating profit	4,170	4,276	3,758	582	-12.1%	-9.9%
Operating profit margin	22.9%	20.8%	18.3%	18.3%		
Net income attributable to the Company's shareholders	4,538	4,439	3,542	549	-20.2%	-21.9%
Diluted net income per ADS	¥6.92	¥6.53	¥5.23	\$0.81	-19.9%	-24.4%

THANK YOU

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